
TO: MAYOR J. LEHMAN AND MEMBERS OF GENERAL COMMITTEE

FROM: J. F. THOMPSON, P.ENG., CMM, PMP, DIRECTOR OF ENVIRONMENTAL SERVICES

R. BUNN, EXECUTIVE DIRECTOR OF INNOVATE BARRIE

NOTED: R. FORWARD, MBA, M.SC., P.ENG.
GENERAL MANAGER OF INFRASTRUCTURE AND GROWTH MANAGEMENT

C. LADD, CHIEF ADMINISTRATIVE OFFICER

RE: 2016 CITYWORKS EXEMPLARY USER AWARD

DATE: JANUARY 16TH, 2017

The purpose of this Memo is to apprise members of Council of the **2016 Cityworks Exemplary User Award** that was presented to the City of Barrie at the 2016 Cityworks User Conference in Salt Lake City, Utah in December, 2016.

In 2011/2012, the City of Barrie implemented *Cityworks* software in order to establish an efficient Computerized Maintenance Management System (CMMS) for linear and plant based assets. The system empowers the geographic information system (GIS) technology to manage physical infrastructure assets but also the work done to care for assets. Cityworks brings together powerful technologies into an intuitive, easy-to-use interface to perform both asset and maintenance management. This system has enabled the City of Barrie to: better manage work activities and citizen concerns as it relates to work orders, inspections, and projects; to achieve regulatory compliance; easily access data; and report on service delivery and performance.

The award recognizes the exemplary efforts by the Water Operations Branch, Roads and Parks Operations Branch, and the IT Department providing leadership in the implementation and application of the technology.

The City of Barrie was presented with the Exemplary User Award for its outstanding efforts and achievements from within the Cityworks user community, and was presented to the City of Barrie on its use of Cityworks, ability to address the critical needs of the community it serves and support/guidance provided to fellow Cityworks users. A photograph of the award and accompanying certificate are attached.

For more information please contact Diane Moreau, Supervisor of Compliance and Technical Support in the Water Operations Branch at extension 6158.

Attachment

