



## Legislation Details (With Text)

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**Title:** ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT (AODA) CHANGES TO CUSTOMER SERVICE STANDARDS UPDATE

C. Dillon, Accessibility Co-ordinator provided an update regarding the Accessibility for Ontarians with Disabilities Act (AODA) Changes to Customer Service Standards. Ms Dillon provided the Committee with a handout entitled "Accessible Customer Service Standard Changes Quick Reference Guide".

### Sponsors:

### Indexes:

### Code sections:

### Attachments:

| Date      | Ver. | Action By                        | Action   | Result |
|-----------|------|----------------------------------|----------|--------|
| 9/22/2016 | 2    | Accessibility Advisory Committee | Received |        |

### ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT (AODA) CHANGES TO CUSTOMER SERVICE STANDARDS UPDATE

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