From: Silva Family Date: May 30, 2018 at 4:52:55 PM EDT To: <u>mike.mccann@barrie.ca</u> Subject: Fwd: SEWER BACK UP PROBLEM ON CITY SIDE!!!

Hello, Mr. Mccann,

It was a pleasure speaking to you on the phone today.

I am sending you this email to explain in detail the extent of the sewage back up problem in our home and ask you to please do everything in your power to help me and my family.

I am a resident of Barrie living with my family at with postal code for the past 8 years and we are recently stranded and limited to our homes facilities.

In the past week I had two plumbing companies come to my home and try to clean up and fix a sewer backup problem with no success.

Also, last week I placed a call to the city of Barrie to help me fixed this problem, and had someone come to our door step to tell me that the CityBarrie is the only City that leaves their residents to fix and incur all costs to them when the sewage pipe is collapsed under the road side.

I am very mortify to know that Barrie has this bi-law that has not been changed for a long time, leaving their residents unprotected since insurance companies do not offer pipeline coverage on city side lines.

As resident of Barrie we pay our taxes and all utilities including the Sewage Bill that intitle us to use the city drainage, pipelines water etc..l believe this is the city property since is on the road- city side and any work done on the street should be the city of Barrie responsibility.

I have lived in the city of Brampton and Toronto in the past and never had to pay for any problem that will fall on the city side.

We are living in our home not being able to use the toilet, take showers or do laundry for the past week. I had to pay \$2,600 to pluming companies only to find out that the sewage line under the road is 65' from my home to be exact, has collapsed and is full of rock and soil, blocking and backing up sewage into our home.

Today, I spoke to Mr. Michael Street, Steve Vanleusen and Mr. Allan Gilcrest only to hear the same answer from them. They do not have the authority to come and fix the collapsed pipe under the road on city property.

I am appealing to you, our City Ward 10 representative to please see, what you can do to fix this problem.

I am currently unemployed and do not have the means to pay over \$25,000 dollars to contract a plumbing company and the work I feel that this should be the responsibility of the City of Barrie to come and resolve this problem for us.

I leave this to your office to come up with a solution as soon as possible.

I can be reached at home at

or my cell phone at

Sincerely, Veronica Valenzuela Silva





Invoice #

2018-1247

Date

6/1/2018

1 To excavate & repair sewer and backfill & compact road at Commonwealth. 3,000.00 3,000. 1 Paving of Road Pipe was separated by approximately one foot due to improper installation. 2,950.00 2,950. <th colspan="2" rowspan="3">Bill To Veronica Valenzuela Silva</th> <th colspan="2" rowspan="3">Job Location Commonwealth Rd</th> <th colspan="3">Terms</th>	Bill To Veronica Valenzuela Silva		Job Location Commonwealth Rd		Terms		
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Thank-you for your business! TOTAL ~ \$6,723.5		www.mckeverirrigati yment accepted via cho order or Interac Email	ion.com~ eque, money l Transfer	13% HS	ST	5,950.00 \$773.50	



10:53 AM

RIGHT OF WAY ACTIVITY PERMIT RECEIPT

165 Ferndale Drive North

Engineering Department

Tel: 705-726-4242

May 31, 2018

Name: Address:	Paulo and Veronica Silva Commonwealth Road				
Phone:	Barrie, Ontario, L4M0E1 416-995-6595				
Permit Number	Address Location	ROWA Permit, Admin. & Inspection Fees	Water Service Connection Fee	Parking Fees	Pavement Degradation Fee
		\$271 34			



Total Payable to Each Account =	\$274.34			
Total HST for each account =	\$35.66			
Deposit G/L:	01-39-2307- 0000-8731	01-18-2640- 0000-8964	01-18-4030- 0000-8737	01-18-4510- 0000-8999
Description of Additional Charges	ROWA General	Water Service Connection	Parking Fees	Pavement Degradation
Security Deposit Paid by: Owner				
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mit Request by: Paulo and Veronica Silva		01-02-0120-0	000-0235) =	
mit Request by: Paulo and Veronica Silva Cheque No.		01-02-0120-0 Total Fee		\$274.



