

**From:** Silva Family \_\_\_\_\_  
**Date:** May 30, 2018 at 4:52:55 PM EDT  
**To:** [mike.mccann@barrie.ca](mailto:mike.mccann@barrie.ca)  
**Subject:** Fwd: SEWER BACK UP PROBLEM ON CITY SIDE!!!

Hello, Mr. Mccann,

It was a pleasure speaking to you on the phone today.

I am sending you this email to explain in detail the extent of the sewage back up problem in our home and ask you to please do everything in your power to help me and my family.

I am a resident of Barrie living with my family at \_\_\_\_\_ with postal code \_\_\_\_\_ for the past 8 years and we are recently stranded and limited to our homes facilities.

In the past week I had two plumbing companies come to my home and try to clean up and fix a sewer backup problem with no success.

Also, last week I placed a call to the city of Barrie to help me fixed this problem, and had someone come to our door step to tell me that the CityBarrie is the only City that leaves their residents to fix and incur all costs to them when the sewage pipe is collapsed under the road side.

I am very mortify to know that Barrie has this bi-law that has not been changed for a long time, leaving their residents unprotected since insurance companies do not offer pipeline coverage on city side lines.

As resident of Barrie we pay our taxes and all utilities including the Sewage Bill that intitle us to use the city drainage, pipelines water etc..I believe this is the city property since is on the road- city side and any work done on the street should be the city of Barrie responsibility.

I have lived in the city of Brampton and Toronto in the past and never had to pay for any problem that will fall on the city side.

We are living in our home not being able to use the toilet, take showers or do laundry for the past week. I had to pay \$2,600 to pluming companies only to find out that the sewage line under the road is 65' from my home to be exact, has collapsed and is full of rock and soil, blocking and backing up sewage into our home.

Today, I spoke to Mr. Michael Street, Steve Vanleusen and Mr. Allan Gilcrest only to hear the same answer from them. They do not have the authority to come and fix the collapsed pipe under the road on city property.

I am appealing to you, our City Ward 10 representative to please see, what you can do to fix this problem.

I am currently unemployed and do not have the means to pay over \$25,000 dollars to contract a plumbing company and the work I feel that this should be the responsibility of the City of Barrie to come and resolve this problem for us.

I leave this to your office to come up with a solution as soon as possible.

I can be reached at home at \_\_\_\_\_ or my cell phone at \_\_\_\_\_

Sincerely,  
Veronica Valenzuela Silva

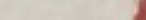




# RIGHT OF WAY ACTIVITY PERMIT RECEIPT

**Engineering Department**

**May 31, 2018**

**Name:** *Paulo and Veronica Silva*  
**Address:**  *Commonwealth Road*  
*Barrie, Ontario, L4M0E1*  
**Phone:** *416-995-6595*

[illegible]

8% Administration Fee charged to Parking Fee and Water Service Connection and Pavement Degradation Accounts.

**Security Deposit Paid by:**      **Owner** ☐      **Contractor** ☐

Security Deposit (Acct No. 01-02-0120-0000-0235) =

Permit Request by: **Paulo and Veronica Silva**

**Total Fees (less HST) = \$274.34**

Cheque No. \_\_\_\_\_

HST City of Barrie # 121677207 = **\$35.66**

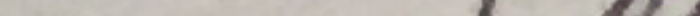
Debit

**Credit Card**

**Total Fees This Invoice = \$310.00**

Pick-up  
Printed Name: Veronica Sihue

Prepared By: D Barry

Signature: 

Date: May 31/2018

PAID CASH



