

From: Steve Balmer
Sent: April 29, 2018 1:59 PM
To: Wendy Cooke <Wendy.Cooke@barrie.ca>
Cc: Craig Millar <Craig.Millar@barrie.ca>
Subject: FW: 162 Cheltenham Rd Acct # 000137069-00011452

Dear Ms. Cooke,

Below, I believe there is sufficient information for you to get an understanding of the essence of the background surrounding an unfortunate situation, whereby a pipe on the north wall of my home failed, causing substantial damage to my home. I was originally in touch with Mr. Craig Millar on this matter, in order to discuss a water bill I received mid March for \$7,494.14.

The matter was first noticed by way of City recording, whereby beginning January 13th., the City's systemics began to track an unusual amount of water usage of some 2984 (I assume litres/day), being consumed in my home. This was not brought to my attention until the neighbour, who was minding my home while I spent the winter in FL., noticed my basement flooding. My neighbour notified me on or about February 15th. Furthermore, I was not informed of this by the City Water Department office until I received a "mailed" letter, which didn't get to my FL., address until sometime early April, informing me of this situation. Later, there was a notice placed on my front door by the Water Operations on March 14th., noting that they had checked my water meter.

Ms. Cooke, Mr. Millar suggested to me that this matter was outside of his control, and that I would have to reach out to you in order to make my case for this issue of a bill that I do not believe I should be responsible for. I understand that in order to have this reviewed, I should be in touch with you in order to present my case to the Deputation during the next available Finance & Corporate Service Committee meeting (if I understood him correctly).

Please consider my situation and kindly advise how best we need to proceed.

Thank you.

Steve

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