Repair Café : Apr 05, 2025 Results



Landfill

Avoidance

147.8 lbs

ed

75%

Repair Café: Apr 05, 2025 Comments

What Was Good	Keyword	Better Next Time	Keyword2	What was Lacking	Keyword3	Who
I learned a lot and it was partly fixed. Now I also know a local business that may fully fix it.	Education	It seems there could be better stock / more variety in tools / materials	Equipment		NA	Client
People nice & friendly. Fixed walker. Great vent.	Service	NA	NA	NA	NA	Client
Good instruction. Very well set up for a diversity of things to repair and different skill levels.	Process	More spaces, different kinds of things that can be repaired.	Capacity	Not sure, but the first sewing machine kept getting bound-up.	Equipment	Client
Amazing service! Starting with the two lovely receptionists / coordinators who took time to chat with me and were so warm-hearted. Repair was quick and done well, 5-star experience.	Service	NA	NA	NA	NA	Client
It was excellent, best efforts to save my steamer. I appreciate events like this to divert things from the landfill.	Avoid Landfill	NA		NA	NA	Client
Dyson vacuum / head did not engage. The gentleman was kind & informative. The problem was more internal and need a new vacuum.	Service	NA	NA	NA	NA	Client
Volunteers excellent	Service	N/A Appliance was an issue to repair - not repair person's fault.	NA	NA	NA	Client
Because everyone was very friendly and helpful.	Service	Communication - received an email saying timeslot was 10 am then phone call saying 11 am.	Communication	tNot a thing! Very pleased.	NA	Client
Marie was kind and helpful and fixed my blanket perfectly! Would absolutely use the repair café again!	Service	NA	NA	NA	NA	Client
Timing, variety, welcome, req process	Process	More often please!	Frequency	Nothing	NA	Client
Check mark indicating "good"	NA	NA	NA	NA	NA	Client
Great experience. Thanks for trying to fix.	Service	NA	NA	NA	NA	Client
Excellent Service. Corrected my problem. Saved 1 item from landfill site. This was great! Thanks.	Avoid Landfill	No	NA	NA	NA	Client
Troubleshooting to get my lamp back in working order! My Nana's lamp continues on!	Service	NA	NA	NA	NA	Client
Check mark indicating "good". Thank you for fixing my lamp.	Service	NA	NA	NA	NA	Client
The team worked very hard and long and long but the problem was not fixable. So appreciative of the time spent.	Service	NA	NA	NA	NA	Client
Friendly, helpful, efficient, community at work.	Service	Chairs to wait for bikes in lobby maybe.	Setup	Nothing :)	NA	Client
Everything was great! Thank you for fixing my daughter's bike!	Service	NA	NA	NA	NA	Client
Everything went great, short wait time, well supplied,	Process	NA	NA	NA	NA	Client

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NEW this year :

- Added piece to schedule registrations into one of the 3-hour time slots. Customers selected their top two choices on registration. The goal with registrations was to try to balance appointments as equally as possible across all 3-hours of the event.
- Added process to weigh items to track Landfill Avoidance





 Living Green Community Fixer List Handout – a list of local businesses and skilledrepair specialists who can help extend the life of item Sit, Don't Ditch It!

> Looking to repair instead of replace? Below is a list of local businesses and skilled repair specialists who can help extend the life of your items. If you know a business that should be included, let us know at <u>info@livinggreen.info</u>.

Disclaimer: Living Green Barrie does not endorse any of the businesses listed. Please research and assess each company to determine the best option for your needs.

Descriptions have been sourced from their official websites.

Appliances

Appliance Repair Barrie

 We offer refrigerator repair, stove & oven repair, washer & dryer repair, and dishwasher repair in Barrie and the surrounding areas.

Dave Jr. Appliance Repairs

 Locally owned and operated, we expertly service over 90 brands of refrigerators, wine coolers, stoves, gas ranges, cooktops, wall oven, washers, dryers, and dishwashers. It's our commitment to deliver a quality repair service that is dependable and long-lasting.

ERT Appliance Services

 ERT Appliance Services excels in servicing a wide range of appliances across brands. Our skilled technicians diagnose and repair issues with any make or model, delivering affordable, high-quality repairs in the Greater Toronto Area and Simcoe County. From minor problems like a broken belt to complex motor failures, our expert team ensures fast and reliable services, prioritizing affordability, reliability, and effectiveness.

Maple Fix Appliances

 Our team of experienced technicians is at your service, ready to tackle any appliance repair challenge you may encounter. No matter the make or model of