



## **MEDIA RELEASE**

**Friday, February 4, 2022**

### **FOR IMMEDIATE RELEASE**

## **Service Barrie will fully reopen to walk-in services on February 7**

(Barrie, ON) The City of Barrie's customer service centre, Service Barrie, will fully reopen on Monday, February 7. Appointments are no longer necessary.

In response to the Omicron variant and as a result of guidance from the Province and the Simcoe Muskoka District Health Unit, City Hall was temporarily closed to the public except for pre-booked appointments through Service Barrie.

Service Barrie is located on the first floor of City Hall, 70 Collier Street, and is open Monday to Friday (excluding holidays) from 8:30 a.m. to 4:30 p.m. The City's customer service representatives can also be reached via phone or email, 705-726-4242 or [ServiceBarrie@barrie.ca](mailto:ServiceBarrie@barrie.ca), Monday to Friday from 8 a.m. to 5 p.m.

Service Barrie provides services such as purchase of parking passes, garbage tags and transit passes; payments for records requests, pet licences, tax and water bills, parking tickets, and building permits; and pickup of recycling boxes and green bins. For convenience and to skip the line, residents are still welcome to book an appointment for any service by calling 705-726-4242.

For business licences, marriage licences and commissioning of documents, the public will be required to book an appointment for Tuesdays or Thursdays by calling 705-726-4242.

The following safety precautions are in place at City Hall:

- Please do not visit City Hall if you are sick or experiencing any [symptoms of COVID-19](#).
- Everyone entering City Hall is required to wear a face covering.
- Members of the public should access City Hall via the [Worsley St. entrance off the parking lot](#).
- Capacity limits will be monitored.
- Signage and floor decals indicate proper physical distancing.

The City's online services are listed at [barrie.ca/OnlineServices](http://barrie.ca/OnlineServices). With the [recent launch](#) of Service Barrie online, available at [ServiceBarrie.ca](http://ServiceBarrie.ca), citizens can apply for tax or water payment plans, submit service requests, report a pothole and other concerns, receive real-time updates, and be notified when a service issue has been resolved.

Please visit [barrie.ca/services](http://barrie.ca/services) for the current status of all City services.

- 30 -

### **For more information, please contact:**

Scott LaMantia  
Senior Communications Advisor  
[scott.lamantia@barrie.ca](mailto:scott.lamantia@barrie.ca)  
705-794-0517