

# **CHANGES** coming to the **CURB**

what you need to  
know for May 1

**General Committee – April 10, 2024**

Stephanie Mack, P.Eng.  
Associate Director of Waste Management & Environmental Sustainability

# NEW COLLECTION CONTRACTOR

- Emterra is the City's new waste collection contractor starting Wednesday, May 1, 2024

## WHAT TO *Expect*

- City will be collecting garbage, organics, leaf and yard waste, business recycling
- different trucks, drivers, routes, schedules



# Waste Program Changes



- Pet waste accepted in the green bin – an investment in diversion (**over 18% of our garbage is pet waste!**)
- Yard waste set to the curb on Monday of the collection week, bi-weekly collection
- No change in schedule on holidays (except for Christmas/New Year’s Day) – for example, curbside collection will occur on Victoria Day (Monday, May 20)

[Barrie.ca/CollectionSchedule](https://barrie.ca/CollectionSchedule)

# Recycling Changes

- City's residential Blue Box program transitions to producer responsibility under O. Reg. 391/21 on May 1, 2024
- Circular Materials is the administrator of the provincial program
- Emterra has been contracted by Circular Materials to collect residential recycling

## WHAT TO *Expect*

- recycling will be collected on the same day as City collection for garbage and organics
- still collected “two stream” (paper, containers), no change in list of materials
- customer service inquiries directed to Circular Materials



[CircularMaterials.ca/barrie](https://CircularMaterials.ca/barrie)  
[customeront@emterra.ca](mailto:customeront@emterra.ca)  
1-877-667-2626



# Changes for Businesses

- Our system is shifting from a tonnage-based contract to paying our contractor by serviced unit
- All businesses must now register to receive municipal curbside service

## WHAT TO *Expect*

- Businesses must register by April 15 for curbside service to continue on May 1
- routes will be set to include registered businesses
- intake will continue until the change to carts in September 2025

# Downtown Barrie BIA

- City collection will occur daily (Monday to Friday) in the Downtown Barrie BIA
- Business properties in the BIA must register for servicing by April 15

## WHAT TO *Expect*

- City collection of garbage, organics (residential) and business recycling daily in the BIA
- residential recycling collected by Circular Materials on Tuesdays
- initiating work on long-term servicing as we move to carts in September 2025



# Special Collection on Friday, May 3

- With route changes, some areas will miss a critical collection day (garbage/organics)

## WHAT TO *Expect*

- on Friday, May 3, approximately 7,000 households will receive a garbage and organics collection to “bridge the gap”
- impacted property owners will receive a letter with information
- materials to the curb by 7 a.m.



[Barrie.ca/CollectionSchedule](https://barrie.ca/CollectionSchedule)

# Readiness Checklist for May 1

[Barrie.ca/CurbsideCollectionChanges](http://Barrie.ca/CurbsideCollectionChanges)

- ✓ Check your collection schedule
- ✓ Be sure to place materials curbside by 7 a.m.
- ✓ Special Collection on Friday, May 3 for some properties
- ✓ Place pet waste in your green bin
- ✓ Place yard waste curbside Monday by 7 a.m. on your yard waste collection week
- ✓ Remember there are no shifts to the collection schedule due to holidays except Christmas and New Year's Day



# We're here to help

Calls for **garbage, organics, recycling (businesses)** will be directed to Service Barrie.

Calls for **residential recycling** will be directed to Circular Materials.

Service Barrie  
705-726-4242  
servicebarrie@barrie.ca  
In person: First floor, City Hall

Circular Materials  
1-877-667-2626  
customeront@emterra.ca  
CircularMaterials.ca/barrie



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**QUESTIONS?**

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