



## Legislation Text

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### **PRESENTATION CONCERNING A ENFORCEMENT SERVICES 101**

Tammy Banting, Manager of Enforcement Services provided a presentation concerning an Enforcement Services 101.

Ms. Banting discussed slides concerning the following topics:

- The Enforcement Services role and responsibilities;
- The regulations that are the responsibility of Enforcement Services;
- A sample of the timing associated with enforcement matters;
- The volume and type of service calls received related to enforcement for 2018;
- The available resources within Department and service hours;
- The matters that are not the responsibility of Enforcement Services;
- A list of strange matters that involve Enforcement Services; and
- Methods to communicate with Enforcement Services including submitting complaints.

Members of Committee asked a number of questions of City staff and received responses.