

Legislation Text

File #: 20-G-216, **Version:** 1

PRESENTATION FROM THE ENFORCEMENT SERVICES BRANCH REGARDING THE ENFORCEMENT SERVICES STAFFING AND GROWTH REVIEW 2020 TO 2041

Tammy Banting, Manager of Enforcement Services provided a presentation concerning a review of Enforcement Services, its staffing and anticipated staffing growth until 2041 to provide proactive enforcement and community safety.

Ms. Banting discussed slides concerning the following topics:

- The elements that staff reviewed;
- Review of staff's authority with respect to the Noise By-law and *Line Fences Act*;
- The increase of in enforcement matters since 2003, and current hours of coverage to address these matters;
- The increase in call volumes, administrative and enforcement matters from 2003 to 2019 with number of staff staying static;
- A breakdown of the type of calls for service;
- The need for additional staffing for some proactive enforcement and anticipated growth;
- The COVID-19 response by Enforcement Services;
- The current response time for enforcement matters;
- Impacts of no change in staff resourcing;
- The proposed staffing increase to maintain or increase response levels;
- A comparison of other municipalities on staffing levels / calls for services; and
- A summary of other considerations that were not contemplated in the request for additional resources.

Members of General Committee asked a number of questions to City staff and received responses.