

Legislation Text

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REDUCING SENIOR ISOLATION/COMMUNITY PARTICIPATION

Sherry Teeter, Project Lead for Reducing Senior Isolation of Community Connection - 211 Central East Ontario provided a presentation on 211: Connecting People to Services.

Ms. Teeter discussed slides concerning the following topics:

- Three-digit dialling codes for easy access to special services;
- The 211 Ontario Network through six independent organizations throughout Ontario;
- Information and referral core skill areas, inquiry service, resource database, and business intelligence;
- 211 Community navigators provide personal assistance, and connect people with services that support economic and social conditions;
- A project overview for Reducing Senior Isolation through social prescribing;
- A project background and community members and service providers;
- The 2016 senior population by the County of Simcoe Census Division and its municipalities;
- A strategy to reduce senior isolation;
- Data tracking through the client's journey, follow-up and improvement through a Learning Health System;
- Social determinants of health which make up 80% of a person's overall health;
- Close-Loop referrals through needs assessments, information and advice, empowerment, and advocacy;
- Volunteer resources and databases for finding volunteer opportunities; and
- Social Activity Survey results of senior isolation through social prescribing.

Members of the Committee asked a number of questions of Ms. Teeter and received responses.